

JS WOODCRAFT LTD

Congratulations in Purchasing your quality

Engineered Oak Flooring.

*To protect your investment we strongly recommend
that you follow these simple care & maintenance
guidelines to keep your floor looking the best.*

Make sure you DO...

- ✓ It is important to allow the finish on your floor to fully cure; this can take up to 10 days after finishing. To achieve this we advise you do not wet the floor but simply sweep or vacuum (see 1st Clean date below *)
- ✓ Use a damp cloth to blot spills and spots as soon as they occur. Always avoid allowing liquids to stand on your floor.
- ✓ Sweep, dust or vacuum the floor regularly with the hard floor attachment (not the beater bar) to prevent accumulation of dirt or grit that can scratch or dull the floor finish.
- ✓ Weekly wipe the floor with a damp mop or cloth, micro fibre cloths and mops give the best performance. Using the recommended cleaner for your floor.
- ✓ Use protective mats- good quality entry and exit mats will help collect dirt, sand, grit and other substances that can damage your floor. Do not use rubber or foam backed plastic mats as these may discolour your floor. To prevent slippage use an approved vinyl rug underlay mat.
- ✓ Use floor protectors on furniture- this will minimise indentations and scratches from heavy. objects. As a rule, the heavier the object, the wider the floor protector should be.
- ✓ Avoid sharp or pointed objects from scratching your floor.
- ✓ Watch your pets feet- keep your pets nails trimmed to keep them from scratching the floor.

Make sure that you DO NOT...

- ✗ Use abrasive cleaners .
- ✗ Use steel wool or scouring powder.
- ✗ Wash, steam or wet mop the floor as this may cause swelling, warping, delaminating, and joint separation.

Date:	Please retain this information for future reference.
Customer:	
Finish Used:	
*1 st Clean date:	

Contact JS Woodcraft Ltd

T: 01904 479900 E: info@jswoodcraft.co.uk www.jswoodcraftflooring.co.uk

Unit 3, Kettlestring Lane, Clifton Moor, York, YO30 4XF

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An effective maintenance regime should consist of:

- 1. Dry Cleaning** – floors should be cleaned daily using cleaning methods, such as vacuum, scissor mop or soft broom. It is important to remove any abrasive particles of grit and dirt which may scratch the surface when trafficked under footwear, chair legs and other items moved across the floor.
- 2. Damp Cleaning** – Using the Spray Mop is the easiest and most effective way of cleaning wood floors. Simply spray and wipe the floor clean. **The Mop Pack** includes full cartridge of Multi-Purpose cleaner for oiled or lacquered floors and a washable microfiber pad.
Only £30.00
Pads & spray refills available: **Wood Floor Cleaner**
.85lt £8.00
4lt £20.00
& Cleaning Pad £10.00
- 3. On going Maintenance** – Floor finished with traditional oils should be maintained by applying in relevant care oil and the frequency will depend upon the environment and how often the floor is used. Use the **Bona Mop** which is easy to manoeuvre, swivel head mophead with telescopic handle, the perfect maintenance tool. Comes complete with a **Cleaning and Applicator Pad £30.00**. Additional **Applicator Pads** are available at **£10.00**

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Wood Floor Spray Mop

Use to clean your floor



Bona premium floor mops are durable, effective and easy to use. The Wood Floor Spray Mop enables you to clean and maintain your wood floor in a sweep. Ergonomic and simple to use, the Spray Mop is quick to assemble and refill. The Spray Mop is quick to assemble and refill with the specially developed Bona floor cleaner cartridge. Forget filling up a bucket and adding concentrate - just spray and clean!

KEY BENEFITS

- Specially developed for wooden floors
- Ergonomic design
- Refillable cartridge
- Easy, streak free cleaning
- Environmentally sound, pH neutral cleaner
- Rotating head for ultimate reach in difficult areas
- Washable microfibre cleaning pad

£30.00

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Microfiber Cleaning Pad



Bona Cleaning Pad is a washable microfiber pad which attaches with Velcro-like strips to all Bona Mops, including the Bona Spray Mop.

KEY BENEFITS

- Picks up moisture and dirt, leaving floors clean - with no dulling scratches
- Machine washable and reusable up to 300 times. Do not use fabric softener.
- Gentle on your floors

£10.00

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Wood Floor Cleaner Cartridge



Bona Wood Floor Cleaner for use together with Bona Spray mop, is specially developed for efficient cleaning of varnished or hard-waxed wood floors.

This is a convenient, ready to use, pH neutral, spray-on cleaner which is also suitable for laminate, waxed and oiled floors.

KEY BENEFITS

- Specifically designed for varnished wood floors
- Refillable cartridge

.85L £8.00

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Wood Floor Cleaner Refill

Use on Oiled or lacquered flooring



Bona Wood Floor Cleaner is specially developed for efficient cleaning of varnished or hard-waxed wooden floors. This is a convenient, ready to use, pH neutral, spray-on cleaner. This 4 litre pack is ideal for topping up your spray mop cartridge.

The special 'non-streaking' formulation leaves no build-up of sticky residue whilst effectively cleaning the toughest of dirt and grime. The cleaner is compatible with Bona Wood Floor Refresher, Bona Polishes and many other types of maintenance coatings.

KEY BENEFITS

- Specifically designed for varnished wood floors
- Can be used with Bona Wood Refresher and Bona Polishes
- Easy – Ready to use

4L £18.00

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Microfiber Floor Mop

Use to apply maintenance oils to regenerate your floor



Bona Microfiber Floor Mop is easy to manoeuvre, swivel mophead with telescopic handle.

The perfect cleaning tool for large floors as well as hard to reach areas. Works with all Bona Microfiber pads and is supplied with a Cleaning Pad.

KEY BENEFITS

- Easy to manoeuvre, swivel mophead with telescopic handle.
- Works with all Bona Pads
- New quick release fittings making it more durable and easier to use in hard-to-reach areas

Complete with Cleaning Pad & Applicator Pad

£30.00

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Microfiber Applicator Pad



Bona Applicator Pad is designed for the application of Bona Wood Refresher and all Bona Polishes on all surfaces. Washable and reusable and attaches to the Bona Mop with Velcro-like strips.

KEY BENEFITS

- Easy to use
- Machine washable and reusable up to 300 times. Do not use fabric softener.
- Gentle on your floors

£10.00

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Wood Floor Refresher for Lacquered Floors

Revives Scratches & adds protection to lacquered floors



Bona Wood Floor Refresher is a ready-to-use maintenance protection for varnished wood floors. It revives scratched and dull surfaces and offers continued protection against wear.

Contains no wax and thus allows for future coats of varnish. Bona Wood Floor Refresher restores the beauty of wooden floors, increases the sheen and makes old floors look like new.

Important!

Always test floors for adhesion and desired results prior to use. Do not use on waxed or oiled floors. Ensure normal room climate 18-25°C.

KEY BENEFITS

- Specifically designed for finished wood floors
- Based on polyurethane = superb protective qualities
- Contains no waxes

£17.00

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Universal Maintenance Oil

Use to regenerate all oiled floors



Universal Maintenance Oil protects and regenerates ALL oiled floors, regardless of the type of finishing coat (oil or water-based). An odourless formula, with easy application and quick drying allow for almost instant use of the floor. Dries in 20 minutes, provides a strong regenerative satin matt finish.

KEY BENEFITS

- Suitable for all finishes (oiled or water-based)
- Dries in 20 minutes

500ml	£13.34 + vat	£16.00
1lt	£19.16 + vat	£23.00

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Standard Terms & Conditions

1. Definitions

- 1.1 "Buyer" means the individual or organisation that buys or agrees to buy the Goods from the "Seller".
- 1.2 "Contract" means any contract for sale of goods by the Seller to the Buyer incorporating these Terms and Conditions
- 1.3 "Goods" means any goods forming the subject of this contract that the Buyer agrees to buy from the Seller.
- 1.4 "Seller" means JS Woodcraft Ltd of Unit 3 Kettlestring Lane, Clifton Moor, YORK YO30 4XF
- 1.5 "Terms and Conditions" means the terms and conditions of sale set out in this document and any special terms and conditions agreed in writing by the seller.

2. Conditions

- Nothing in these Terms and Conditions shall affect the Buyer's statutory rights as a Consumer
- 2.1 Our Terms and Conditions apply to all contracts for the sale of Goods by the Seller to the Buyer and shall prevail over any other documentation or communication from the Buyer
- 2.2 Acceptance of delivery of the Goods shall be deemed conclusive evidence of the Buyer's acceptance of these Terms and Conditions
- 2.3 Any variation to these Terms and Conditions (including any special terms and conditions agreed between the parties) shall be inapplicable unless agreed in writing by the Seller.

3. Ordering

- 3.1 All orders for Goods shall be deemed to be an offer of the Buyer to purchase
- 3.2 The Seller may choose not to accept an order for any reason
- 3.3 If the Goods ordered by the Buyer are not available from stock, the Buyer shall be notified and given the option to either wait until the Goods are available, or be offered an alternative or cancel the order and receive a full refund within 30 days.
- 3.4 Goods pursuant to these Terms and Conditions are subject to acceptance by the Seller.
- 3.5 Goods are not sold on a trial basis

4. Pricing and Payment

- 4.1 The price of the Goods shall be that quoted on the Seller's Pricelist or quotation. The Price does not include VAT and delivery charges unless otherwise stated.
- 4.2 VAT will be charged at the current rate.
- 4.3 The total price, including VAT and any delivery charges, will be invoiced to the Buyer.
- 4.4 All payments will be made in GBP £'s sterling
- 4.5 After the Order is received the Seller shall confirm in writing, the details, description and price for the Goods together with the right to cancel if the Buyer is a Consumer.
- 4.6 If we list a product at the wrong price due to a typographical error or receive incorrect pricing information from our suppliers, we have the right to refuse or cancel any orders placed prior to the order being delivered.
- 4.7 We will not adjust any prices without you first being informed, and will allow you to withdraw your order at no cost to yourself and if applicable a full refund will be given.

5. Sellers Rights

- 5.1 Adjust the price and specification of any item at its discretion
- 5.2 Withdraw any goods from sale at any time
- 5.3 Not liable to anyone for withdrawing any Goods from sale, price adjustments or refusing to process an order
- 5.4 Decline service to any individual Buyer
- 5.5 Colour accuracy of any product samples provided cannot be guaranteed due to the product being a natural living product with natural colour variances.

6. Warranty

- 6.1 The Seller warrants that the Goods will at the time of despatch correspond to the description given by the Seller. Except where the Buyer is dealing as a Consumer, all other warranties, conditions or terms relating to fitness for purpose, merchantability or condition of Goods, whether implied by Statute, common law or otherwise are excluded, and the Buyer is satisfied as to the suitability of the Goods for the Buyer's purpose.
- 6.2 When installing or using any of the goods or equipment supplied by the Seller, the Buyer shall observe all instructions, directions and warnings issued by the Seller. Details of the flooring installation and wood specification are given in our Flooring Information Pack. Failure to do so will invalidate any warranty.

7. Delivery

- 7.1 Upon receipt of your order, goods will normally be delivered within 4- 6 weeks from ordering unless otherwise advised.
- 7.2 The Seller shall endeavour to meet any date agreed for delivery. In any event time of delivery shall not be of the essence and the Seller shall not be liable for any losses, costs, damages or expenses incurred by the Buyer or any third party arising directly or indirectly out of any failure to meet any estimated delivery date.

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- 7.3 We recommend that you only arrange for tradesmen to carry our work on your behalf after your goods have actually been delivered
- 7.4 Delivery shall be made to the buyers kerbside delivery address specified in the order confirmation and the Buyer shall make all arrangements necessary to take delivery of the Goods whenever the goods are tendered for delivery. The Goods will be delivered between 7.00am and 7.00pm, unless otherwise advised.
- 7.5 Title and risk in the Goods shall pass to the Buyer upon delivery of the goods.
- 7.6 It is assumed that the delivery address is accessible by truck measuring approximately 2400 wide by 10500 long and 3900 high.
- 7.7 It is the Buyers responsibility to advise us of any height, weight, time and parking restrictions applicable to the delivery street address.
- 7.8 Any costs incurred because of failure to advise of any points in 7.7 including return to base and redelivery costs will be charged to the Buyer.
- 8. Cancellations and Returns Policy**
- 8.1 The Buyer must inspect the Goods immediately upon receipt and shall notify the Seller in writing within 1 working days of delivery if the Goods are damaged or do not comply with any of the Contract
- 8.2 If the Buyer fails to do so the Buyer shall be deemed to have accepted the Goods. A telephone call does not constitute notification of non-acceptance.
- 8.3 If the buyer, without the Seller's written approval, processes the product to remove any perceived problem, a complaint won't be handled. If the third party, without the Seller's written approval, does some repairs or changes or even extra treatments on the delivered floor by the Seller, the complaint won't be handled.
- 8.4 Goods returned must be in a saleable and as new condition, and returned suitably packaged to prevent damage in transit
- 8.5 The Buyer must arrange transportation and pay all costs involved in transporting the goods back to JS Woodcraft Ltd, Unit 3 Kettlestring Lane, Clifton Moor, YORK, YO30 4XF. The Goods must be insured whilst in transit for the full value, goods received damage after return will not receive a full refund from the Seller and the Buyer shall pursue their carrier for reimbursement and or return.
- 8.6 We will not refund the costs of delivery and labour etc. that we incurred in supplying the goods unless deemed to be faulty or damaged.
- 8.7 If the goods are to be collected the cost of collection will also be deducted from the refund.
- 8.8 Goods will only be accepted for refund if they are in a satisfactory condition.
- 9. Limitation of Liability**
- 9.1 Nothing in these Terms and Conditions shall exclude or limit the liability of the Seller for death or personal injury resulting from the negligence of the Seller or that of the Seller's agents or employees
- 9.2 Except as may be implied by law where the Buyer is dealing as a Consumer, in any event of any breach of these Terms by the Seller the remedies of the Buyer shall be limited to damages which in shall no circumstances exceed the price of the Goods and the Sellers shall under no circumstances be liable for any indirect, incidental or consequential loss or damage whatsoever.
- 10. Waiver**
- 10.1 No Waiver by the Seller (whether express or implied) in enforcing any of its rights under this Contract shall prejudice its rights to do so in the future
- 11. Force Majeure**
- 11.1 The Seller will not be liable or adversely affected for any delay or failure to perform any of its obligations if the delay or failure results from events or circumstances beyond reasonable control, including but not limited to acts of God, war, strikes, lockout, flood, accident, fire, trade dispute, plant or machinery breakdown, shortage or unavailability of raw materials from a natural source of supply or Government Directive, the Seller shall be entitled to a reasonable extension of its obligations
- 12. Severance**
- 12.1 If any term or provision of these Terms and Conditions is held invalid, illegal or unenforceable for any reason by any court of competent jurisdiction such provision shall be severed and the remainder of the provisions hereof shall continue in full force and effect as if these Terms and Conditions had been agreed with the invalid illegal or unenforceable provision eliminate.
- 13. Changes to Terms and Conditions**
- 13.1 The Seller shall be entitled to alter these Terms and Conditions at any time. This right shall not affect the existing Terms and Conditions accepted by the Buyer upon making a purchase.

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